



General Information



Guest Amenity Locations

Laundry Facilities

Wing 1, 2, 3 — 2nd & 4th floor.

Back side of elevator

Wing 4 — 3rd and 6th floor.

Exit elevator, down the hall on the left.

***Quarters** are available at the front desk

Wash/ dry \$1.50 soap/dry sheet \$1.25

Ice Machines

Wing 1, 2, 3: on the right, end of wing

Wing 4: Exit main elevator, down the hall. Look for "exit" sign on your left.

All floors 2nd-7th.

Stamps

You can drop off your mail at the front desk and pay with cash or charge to your room

Manta Ray Viewing

7pm-10pm at Pa'akai Point by Rays on the Bay restaurant.

Check-in / Check-out time

Check-in time is 3pm. Check out time is 12:00pm.

*Requesting a late check out is based upon availability, check with the front desk on the morning of departure.

Trolley Station

Trolley pick up and drop offs will be on the 2nd floor lobby level at the porte cochere.

Concierge

Concierge hours are 7:30 AM–8:00 PM daily

The Link@Sheraton

Located on the ground floor across from the coffee shop Complimentary computer and printer use for guests.

Airport Transportation

- Speedi Shuttle (808.329.5433)
- Contact the Bell Desk to arrange a taxi

Hotel Mailing Address

Sheraton Kona Resort & Spa at Keauhou Bay
78-128 Ehukai St.
Kailua Kona, Hawaii 96740
T- 808.930.4900



Poolside Activities

Pool Hours	8 am - 8 pm
Hot Tub Hours	8 am - 10 pm
200 foot Super Slide	9 am - 6:30 pm
Towel Hut	7 am - 6:30 pm

Sports Activities

Sheraton Fitness Center Open 24 Hours
Programmed by Core Performance

Please see Towel Hut for complimentary sports equipment and court reservations

Club Le'ale'a 8 am - 11 pm
(Family Lounge on the 1st floor by the pool)

Shops

Flying Fish - Lobby Level	7 am - 8 pm
Maui Divers Jewelry Shop	10 am - 7 pm
Lamonts Gift & Sundry Shop	8 am - 10 pm

Ho'ola Spa

Located on the ground floor of the Ahiahi Wing 8 am - 7 pm

Food and Beverage

Keauhou Bay Coffee Co.	6 am - 3 pm
Ainakai Restaurant (Breakfast)	6 am - 10:30 am
Rays on the Bay (Dinner)	5 pm - 10:45 pm
-Sheraton Social Hour	5 pm - 7 pm
-Happy Hour	9 pm - 10:30pm
Room Service (Breakfast)	6 am - 11:00 am
(Dinner)	6 pm - 10:30 pm
Holua Poolside Bar & Grill	11 am - 5:30 pm
-Pau Hana Hour	4:00 pm-5:00 pm

Keauhou Resort Trolley Schedule



P/U Location	TIME						
Sheraton Kona Resort & Spa	9:00 AM	11:00AM	1:15 PM	3:25 PM	5:35 PM	7:35 PM	9:15 PM
							TERM
Keauhou Shopping Center (Longs)*	9:10 AM	11:10AM	1:25 PM	3:35 PM	5:45 PM	7:45 PM	
Kahaluu Beach Bus Kiosk (@ crosswalk)	9:15 AM	11:15AM	1:30 PM	3:40 PM	5:50 PM	7:50 PM	
Magic Sands Beach	9:20 AM	11:20AM	1:35 PM	3:45 PM	5:55 PM	7:53 PM	
Kona Bali Kai	9:23 AM	11:23AM	1:38 PM	3:48 PM	5:58 PM	7:56 PM	
Aston Kona By The Sea	9:26 AM	11:26AM	1:41 PM	3:51 PM	6:01 PM	7:59 PM	
Royal Sea Cliff	9:27 AM	11:27AM	1:42 PM	3:52 PM	6:02 PM	8:01 PM	
Royal Kona Resort (across the street)	9:32 AM	11:32AM	1:47 PM	3:57 PM	6:06 PM	8:03 PM	
Coconut Grove Market Place	9:33 AM	11:33AM	1:48 PM	3:58 PM	6:07 PM	8:04 PM	
St. Michael's Church (Water Front Row)	9:34 AM	11:34AM	1:49 PM	3:59 PM	6:08 PM	8:05 PM	
Kona Market Place	9:35 AM	11:35AM	1:50 PM	4:00 PM	6:09 PM	8:06 PM	
Kailua Pier	9:40 AM	11:40 AM	1:55 PM	4:05 PM	6:14 PM	8:08 PM	
Hilo Hatties—The Island Store	9:45 AM	11:45 AM	2:00 PM	4:10 PM	6:20 PM	No Stop	
Walmart	9:52 AM	11:52 AM	2:07 PM	4:17 PM	6:27 PM	8:15 PM	
Macy's	9:57 AM	12:00 PM	2:12 PM	4:22 PM	6:32 PM	8:20 PM	
Kona Commons Shopping Center	10:05 AM	12:10 PM	2:20 PM	4:30 PM	6:40 PM	8:27 PM	
Kona International Marketplace	10:10 AM	12:15 PM	2:25 PM	4:35 PM	No Stop	No Stop	
Kona Brewing Company	No Stop	12:20 PM	2:30 PM	4:40 PM	6:45 PM	8:32 PM	
Kona Coast Shopping Center (Jamba Juice)	10:17 AM	12:30 PM	2:40 PM	4:50 PM	6:52 PM	8:37 PM	
Kailua Pier	10:20 AM	12:33 PM	2:43 PM	4:53 PM	6:55 PM	8:40 PM	
Kona Inn Shopping Village	10:21 AM	12:34 PM	2:44 PM	4:54 PM	6:56 PM	8:41 PM	
Water Front Row	10:23 AM	12:36 PM	2:46 PM	4:56 PM	6:58 PM	8:42 PM	
Huggo's on the Rocks (crosswalk)	10:25 AM	12:38 PM	2:48 PM	4:58 PM	7:00 PM	8:43 PM	
Royal Sea Cliff	10:30 AM	12:43 PM	2:53 PM	5:03 PM	7:05 PM	8:47 PM	
Kona By The Sea	10:31 AM	12:45 PM	2:55 PM	5:05 PM	7:07 PM	8:51 PM	
Kona Bali Kai	10:35 AM	12:50 PM	3:00 PM	5:10 PM	7:10 PM	8:55 PM	
Magic Sands Beach	10:40 AM	12:55 PM	3:05 PM	5:15 PM	7:15 PM	9:00 PM	
Kahaluu Beach Park Crosswalk @ entrance	10:45 AM	1:00 PM	3:10 PM	5:20 PM	7:20 PM	9:08 PM	
Keauhou Shopping Center (Longs)*	10:50 AM	1:05 PM	3:15 PM	5:25 PM	7:25 PM	9:10 PM	

NORTH

SOUTH

Property Map



Shuttle times may vary based on traffic conditions...

